

<b>Customer Relations &amp; Education</b>				
<b>#</b>	<b>Environmental Compatibility Indicator</b>	<b>Yes</b>	<b>Partial</b>	<b>No</b>
1	Are the course manager and superintendent involved in a regularly updated, documented, and on-going customer educational program?			
2	Is there a conveniently located and highly visible place at the course or clubhouse where golf course environmental management notices and informational messages are regularly posted for customers?			
3	Do the course manager and superintendent actively communicate with customers to determine and document their points of view?			
4	Is there active and regular communication with the golf management staff, civil engineering, environmental management, the Services manager, and commanders by course management?			
5	Does the golf staff regularly survey their customers on how they rate the various elements of the golf course facility?			
6	Is there consistent and attractive signage around the course and grounds that would increase the awareness of the average golfer to the environmental management practices employed?			
7	Are there signs appropriately located to warn golfers of hazards when drinking reclaimed or otherwise non-potable water?			
8	Are there interpretive signs posted to highlight key habitats or have appropriate areas been designated "Environmentally Sensitive Zones" per USGA rules?			
9	Are course staff members trained regularly on how to improve their dealings with customers?			
10	Are there clinics provided to teach beginning golfers the basics of the game and to teach all levels of golfers the rules of the game?			
	<b>Point totals for each column</b>			